

6 November 2025

Chong Hing Bank Detects Fraudulent Website

Chong Hing Bank would like to alert members of the public to the following fraudulent website:

hxxps[:]//carousell-hk[.]naisidirect[.]shop/login/260BQ417SQ623F7437914

Chong Hing Bank hereby clarifies that it has no connection with the website involved. The Bank will report the case to the Hong Kong Monetary Authority.

Anyone who has provided personal information to or has conducted any transactions through the above-mentioned website should contact the Bank's Customer Services Hotline at (852) 3768 6888 and the Police.

The official website of Chong Hing Bank in Hong Kong is www.chbank.com. Customers are reminded to visit the Bank's official website if they want to access the Bank's Internet Banking Services. For the security information of the Bank's Internet Banking, please browse <https://www.chbank.com/en/personal/service-channels/internet-banking/security/index.shtml>.

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